Rules Automation Manager (RAM)

RAM Evaluation Guide



Introduction

Potential time and effort (and therefore dollar) savings are awaiting you and your team within the powerful Rules Automation Manager (RAM) tool. The University of California, Irvine, found that on average, it takes people about 23 minutes to refocus after being distracted. Don't allow important but repetitive system tasks to take away from your team's focus.

This guide will illustrate how to easily:

- Run Simple RAM Reports
- Make note of things to consider within each report
- Identify inefficient or ineffective RAM triggers
- Determine how much time is currently saved via RAM

Use the steps documented below to review your current RAM usage, and begin to understand if your current configuration is working, how much time you're saving, and where there's opportunity for improvement.





Step 1 Accessing the RAM Reports

To run RAM reports, follow this path within Workbench:

- 1. Workbench > Automation Manager > Admin
- 2. RAM Reports
- 3. Select a report

Tools	V Admin V
Forms	>
Import	•
Users	3
HR statuses	
Talent Gateways	
Gateway Questionnaire	4
Agencies	
Settings	•
Task manager	
Integrations	•
Automation Manager	Admin
Lead Manager	RAM/AM Log Files
Interview Manager	



Select a report	
Select a report	
RAM Export Report	
RAM trigger by Rules By Status (max one week)	3
	Select a report Select a report RAM Export Report RAM trigger by Rules By Status (max one week)





Step 2 RAM Trigger by Rules Status Report

Run the **RAM Trigger by Rules Status Report** to detail the active triggers and active trigger status, to show how many triggers run with and without taking action.

Make note of triggers that have a high "Number of Triggers" count with statuses of "Success with no action" or statuses that contain "Warning" or "Error"

These triggers may need to be reviewed for accuracy or even relevancy. The BrassRing system has measures in place to keep users from manually changing elements in the system (forms, fields, etc.) that impact RAM triggers negatively, but there are still ways that triggers can be impacted, rendering them less effective (or ineffective.)

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Step 3 **RAM or AM Report by Triggers**

This report shows us all the triggers that have run, and how many times they have been triggered in the and the last date the trigger was run.

Make note of any triggers that have very low run rates or did not run at all. If there are triggers that did not run many times or at all, it may be worth reviewing how the trigger is configured, or if the trigger is even needed any longer.

Inactivating triggers that are no longer needed is an important way to ensure your system is functioning the way it is intended to function... and ONLY the way it is intended to function.

It is also a good idea to review triggers that are running at very high rates to ensure they are taking the desired action(s).

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2	Client Name		WOTC Eligibility	RAM Trigger	41	12/29/2024 6:57:05 PM					
3	Client Name		HR Status (Applied)	RAM Trigger	22	12/29/2024 6:56:04 PM					
4	Client Name		Form Completed Notification	RAM Trigger	17	12/29/2024 6:57:58 PM					
5	Client Name		WOTC Manual Send	RAM Trigger	17	12/29/2024 8:04:02 PM					
6	Client Name		Assign Group to Req	RAM Trigger	5	12/16/2024 11:22:01 AM					
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Step 4 RAM ROI Report

This report provides time savings estimates for:

- Each individual trigger
- The number of times each trigger has run
- Overall time saved based on all the active triggers in your system.

Based on the example below, you can see that with a set of 16 RAM triggers, two of which didn't run during the year (red flag!), the RAM have saved enough manual work to equal the work of little more than one full-time employee.

How much more impact could additional or optimized RAMs make across your teams?

Seconds Saved :		8965230 Sum of sec	onds saved per trigge
Days Saved :		311.2927083 # of second	s / (60*60*8)
Weeks Saved :		62.25854167 # of days/5	
Estimate Employee Count Effe	ciency :	1.197279647 # of weeks	/ 52
Client	Client Name		
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www.velocityhcm.com support@velocityhcm.com

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